



<http://www.sgra-isleworth.org/>
<mailto:admin@sgra-isleworth.org>

November/December 2014

SAFER NEIGHBOURHOOD TEAMS

<http://www.met.police.uk/saferneighbourhoods>

Emergency & Non Emergency Calls

Please use "999" for emergency calls and "101" for non-emergency calls.

The Team at Hounslow Central are:

Inspector Andrew Morrow, Sergeant Mark Ogunwe, PC Michael Purvey & PCSO Matthew Cooke
HounslowCentral.snt@metpolice.uk

020 8247 6189

The Team at Osterley and Spring Grove are:

Inspector Daniel Thompson, Sergeant Ronald Neil, PC David Popplewell & PCSO Shemica Barnes.
0208 247 6065.

Osterley.springgrove.snt@met.police.uk

0208 247 6065

A Polite Reminder

**If you have not paid your SGRA subscription for 2014/15
Please return the attached slip with your £3
to any of the addresses above.**

CRIME PREVENTION ADVICE

Hounslow Police are warning local people against being targeted by courier fraudsters. These people prey on the elderly and vulnerable members of our community and in some cases have robbed their victims of their savings. Police understand that the effects of becoming a victim of fraudsters run far deeper than a loss of cash or property. For some of the vulnerable victims targeted, the resulting feeling of insecurity is devastating and in some cases, can be permanent.

Please make sure that any elderly or vulnerable people that you care for are aware of this scam and know that they must hang up the phone or close the door if anyone tries to discuss their bank account, bank card or PIN number.

To commit the fraud the con artists typically do the following:

- 1.** The suspect calls the potential victim pretending to be a police officer; bank official or other financial institution representative. They will sound very genuine and plausible.
- 2.** The suspect will say that he is investigating an incident and requires assistance from the victim.
- 3.** The victim is asked either to key their bank card PIN number into the keypad of the telephone or they are asked to withdraw cash from their bank. If the victim

enters their PIN number on the keypad the suspects can identify the numbers by the touch tone on the keys. This means that when the courier collects the bank card, the suspect now has the victim's bank card and PIN number and can empty their bank account.

4. The suspects often say that they want the victim to assist with an investigation into corrupt bank employees. They may ask the victim to make a large cash withdrawal claiming that they need to check the bank notes. They may also provide the victim with a reason to give bank staff for making such a large cash withdrawal.

5. The fraudster then says he will send a courier to collect either the bank card or the cash. This courier is usually unaware that he/she is assisting in the commission of a crime.

In some cases the suspect will even tell the victim to call the bank and cancel their bank card. However, the conman hasn't hung up the phone, so when the victim thinks they are speaking with their bank they are actually still speaking to the conman.

Remember - dial 999 in an emergency and dial 101 to report a non-emergency crime.

Please click on the link below for more advice.

<http://content.met.police.uk/Site/fraudalert>

**SEASON'S GREETINGS
FROM SGRA
The committee wishes everyone
A Healthy, Happy and Safe festive season**



Thank You

To all our members that send their comments and appreciation for the newsletter, and to our volunteers that deliver it to your home.

Total Notifiable Offences
October 2014

The information presented has been derived from the website [Metropolitan Police Service - Crime mapping](#).

The purpose of this site is to help show where crime is occurring at a local neighbourhood level.

The Metropolitan Police Service, in conjunction with, the Metropolitan Police Authority and the Mayor of London, has developed it.

Please note, that while every effort is made to record the details of crime and its location as accurately as possible, there are occasions when victims are unable to provide the actual location of a crime. In these instances, the site will not be able to display all the crime reported to the police.

The Metropolitan Police Service accepts no responsibility for any use made of this site or the data it displays outside the intended use stated above.

Crimes in Hounslow Central

Crime type	Crime count	Crime rate
Total notifiable offences	270	17.80
Residential burglary	4	0.26
Burglary other	3	0.20
Theft of motor vehicle	3	0.20
Theft from motor vehicle	6	0.40
Robbery business	0	0.00
Robbery personal	7	0.46
Violence against the person	81	5.34
Most serious violence	3	0.20
Anti-social behaviour	69	4.55

Last three months trend

Area	August	September	October
Hounslow Central	218	210	270
Hounslow	1643	1631	1892
MPS	57087	58367	62000

Annual crime count

Area	2011/12	2012/13	2013/14
Hounslow Central	2970	2717	2598
Hounslow	24776	22511	19644
MPS	815483	771609	700216

Crimes in Osterley and Spring Grove

Crime type	Crime count	Crime rate
Total notifiable offences	87	6.68
Residential burglary	8	0.61
Burglary other	2	0.15
Theft of motor vehicle	2	0.15
Theft from motor vehicle	7	0.54
Robbery business	0	0.00
Robbery personal	1	0.08
Violence against the person	27	2.07

Crime type Crime count Crime rate

Most serious violence	2	0.15
Anti-social behaviour	26	2.00

Last three months trend

Area	August	September	October
Osterley and Spring Grove	63	56	87
Hounslow	1643	1631	1892
MPS	57087	58367	62000

Annual crime count

Area	2011/12	2012/13	2013/14
Osterley and Spring Grove	1135	1039	901
Hounslow	24776	22511	19644
MPS	815483	771609	700216

PLANNING MATTERS AS AT
16th NOVEMBER 2014

Hounslow Central

Applications

8 The Close

Certificate of Lawfulness for a change of use of a room to a chauffeur office, operated by a resident of the premises with no visiting staff or customers.

Decisions

68 Worton Way

Ground floor rear extension 6 metres deep, maximum height of 3.6 metres, 2.8 high to eaves.
PRIOR APPROVAL NOT REQUIRED 13/11/2014

33 Worton Way

Certificate of Lawfulness for the erection of a single storey rear extension to the house.
REFUSED (FULL PLANNING PERMISSION REQUIRED) 21/10/2014

Osterley & Spring Grove

Applications

None

Decisions

13 Burlington Road

Erection of a two-storey side and part rear extension and a single storey front porch to the house.
WITHDRAWN 23/10/2014