



<http://www.sgra-isleworth.org/>
<mailto:admin@sgra-isleworth.org>

September/October 2011

SAFER NEIGHBOURHOOD TEAMS

<http://www.met.police.uk/saferneighbourhoods>

Scam – Reported by one of our members
A very plausible male voice on the phone hints that your P C has a fault and offers to help you. You are asked to shut down all programs and to enter an address given to you in the address bar of your internet browser, which would allow a remote site to investigate your PC.
Do Not Do It as this could give away sensitive information and may cost you money!
Ask for the company name, person’s name and telephone number and say that you’ll ring them.

Emergency & Non Emergency Calls
Please use "999" for emergency calls and "101" for non-emergency calls.

The Team at Hounslow Central are: Sgt Alan Murphy, PC Ian Cromey-Hawke, PCSO Natasha Watters, PCSO Samuel Moore, PCSO Richard Kendall.
HounslowCentral.snt@metpolice.uk 020 8247 6672

The Team at Osterley and Spring Grove are: Sgt Peter Donelan, PC Cliff Davies, PC Patrick Watters, PCSO Thomas Coppock, PCSO Hilane Whittaker, PCSO Shemica Barnes.
Osterley.springgrove.snt@met.police.uk
020 7161 9004 or 07818 691 640

HOTEL KEY CARDS

Important Information

Ever wonder what is on your magnetic key card?
Answer:
a. Customer's name
b. Customer's partial home address
c. Hotel room number
d. Check-in date and out dates
e. Customer's credit card number and expiration date!

When you turn them in to the front desk your personal information is there for any employee to

access by simply scanning the card in the hotel scanner. An employee can take a hand full of cards home and using a scanning device, access the information onto a laptop computer and go shopping at your expense.

Simply put,.... hotels do not erase the information on these cards until an employee reissues the card to the next hotel guest.

At that time, the new guest's information is electronically 'over-written' on the card and the previous guest's information is erased in the overwriting process. But until the card is rewritten for the next guest, it usually is kept in a drawer at the front desk with YOUR INFORMATION ON IT!

The bottom line is:
KEEP the cards, take them home with you, or destroy them
NEVER leave them behind in the room or room wastebasket, and
NEVER turn them into the front desk when you check out of a room. They will not charge you for the card (it's illegal) and you'll be sure you are not leaving a lot of valuable personal information on it that could be easily lifted off with any simple scanning device card reader.

For the same reason, if you arrive at the airport and discover you still have the card key in your pocket, do not toss it in an airport trash basket. Take it home and destroy it by cutting it up, especially through the electronic information strip!
If you have a small magnet, pass it across the magnetic strip several times.

Then try it in the door, it will not work. It erases everything on the card.
Information courtesy of: Metropolitan Police Service.

PLANNING MATTERS AS AT 11/09/2011

Hounslow Central
Applications - 94 The Drive - Demolition of existing garage to the side of the house and erecting a single storey extension, with a pitched roof, to use as a habitable room.
Decisions - 92 The Drive - Alterations and rear extension to the existing garage to create a habitable room. - Full Planning Permission Approved 05/08/2011
Osterley & Spring Grove
Applications - None.
Decisions - 69 Burlington Road - Erection of a two storey side and rear extension to the house. Full Planning Permission Refused 24/08/2011
41 Eversley Crescent - Erection of a single storey rear extension to the house. Full Planning Permission Approved 05/08/2011

A Polite Reminder
Have you paid your SGRA subscription for 2011/12?
Please complete the attached slip and return it with your £3 to any of the addresses above.

Crime Mapping text view

Total notifiable offences

July 2011

The information presented has been derived from the website [Metropolitan Police Service - Crime mapping](#).

The purpose of this site is to help show where crime is occurring at a local neighbourhood level.

The Metropolitan Police Service, in conjunction with, the Metropolitan Police Authority and the Mayor of London, has developed it.

Please note, that while every effort is made to record the details of crime and its location as accurately as possible, there are occasions when victims are unable to provide the actual location of a crime. In these instances, the site will not be able to display all the crime reported to the police.

The Metropolitan Police Service accepts no responsibility for any use made of this site or the data it displays outside the intended use stated above.

Crimes in Hounslow Central

| Crime type | Crime count | Crime rate |
|-----------------------------|-------------|------------|
| Total notifiable offences | 252 | 23.35 |
| Residential burglary | 9 | 0.83 |
| Burglary other | 7 | 0.65 |
| Theft of motor vehicle | 3 | 0.28 |
| Theft from motor vehicle | 9 | 0.83 |
| Robbery business | 1 | 0.09 |
| Robbery personal | 22 | 2.04 |
| Violence against the person | 58 | 5.37 |
| Most serious violence | 3 | 0.28 |
| Anti-social behaviour | 154 | 14.27 |

Last three months trend

| Area | March | April | May |
|--------------------------|-------|-------|-------|
| Hounslow Central | 251 | 252 | 252 |
| Hounslow | 2193 | 2090 | 2198 |
| MPS | 73342 | 70933 | 71875 |

Annual crime count

| Area | 2008/09 | 2009/10 | 2010/11 |
|--------------------------|---------|---------|---------|
| Hounslow Central | 2890 | 2592 | 2664 |
| Hounslow | 23748 | 23140 | 23854 |
| MPS | 845036 | 829319 | 823270 |

Crimes in Osterley and Spring Grove

| Crime type | Crime count | Crime rate |
|-----------------------------|-------------|------------|
| Total notifiable offences | 91 | 8.71 |
| Residential burglary | 8 | 0.77 |
| Burglary other | 4 | 0.38 |
| Theft of motor vehicle | 3 | 0.29 |
| Theft from motor vehicle | 15 | 1.44 |
| Robbery business | 0 | 0.00 |
| Robbery personal | 1 | 0.10 |
| Violence against the person | 17 | 1.63 |
| Most serious violence | 0 | 0.00 |
| Anti-social behaviour | 45 | 4.31 |

Last three months trend

| Area | March | April | May |
|---------------------------|-------|-------|-------|
| Osterley and Spring Grove | 102 | 101 | 91 |
| Hounslow | 2193 | 2090 | 2198 |
| MPS | 73342 | 70933 | 71875 |

Annual crime count

| Area | 2008/09 | 2009/10 | 2010/11 |
|---------------------------|---------|---------|---------|
| Osterley and Spring Grove | 1066 | 1047 | 1139 |
| Hounslow | 23748 | 23140 | 23854 |
| MPS | 845036 | 829319 | 823270 |